

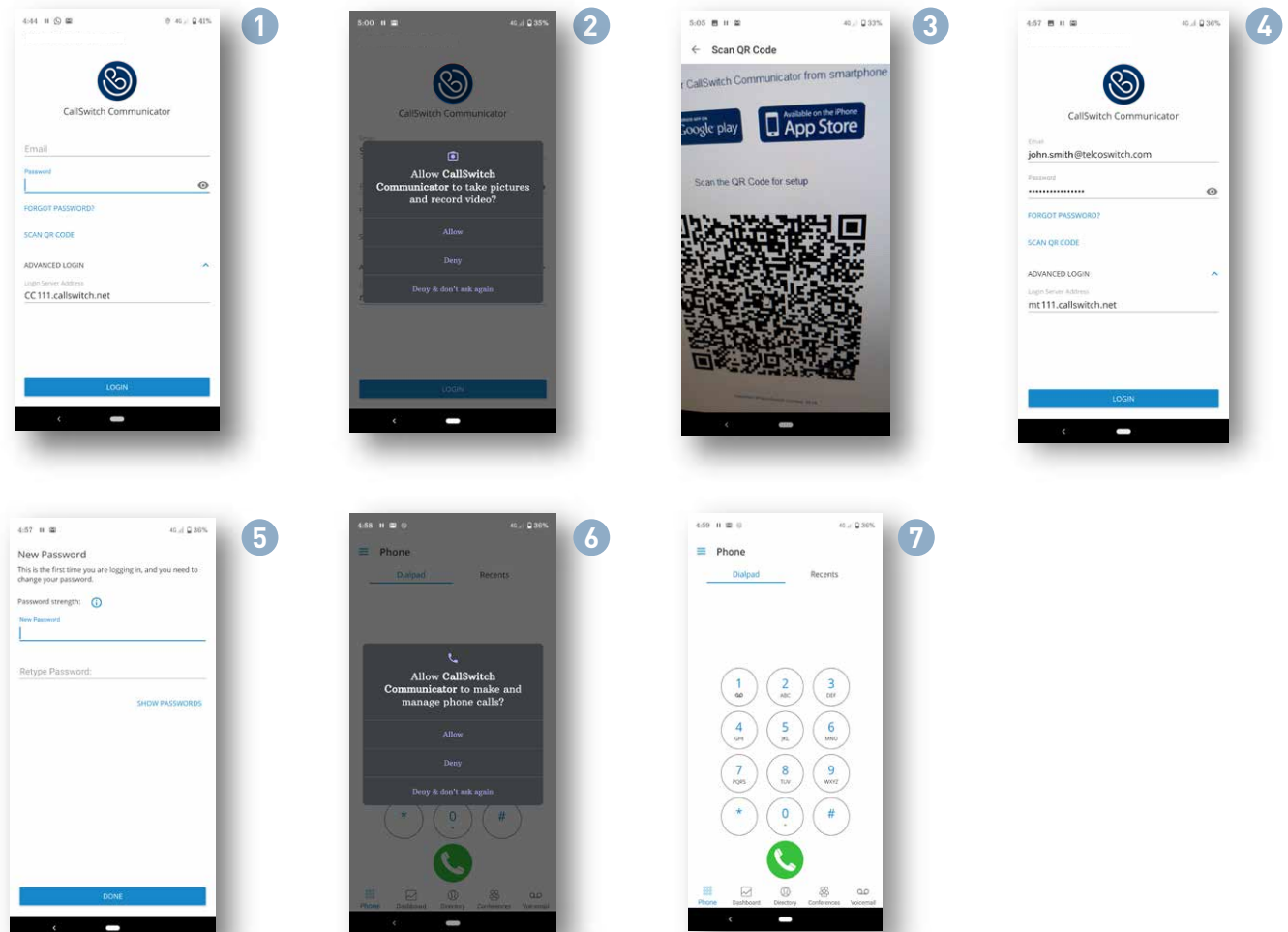
The Quick Installation Guide for CallSwitch Communicator

This guide will help you setup CallSwitch Communicator on your smartphone and computer. In order to install the CallSwitch Communicator App you will need both as well as your 'CallSwitch Account Details' email.

Installing Communicator Mobile App

Get ready: open the '**CallSwitch Account Details**' email on your computer and look for the QR code at the bottom of the email.

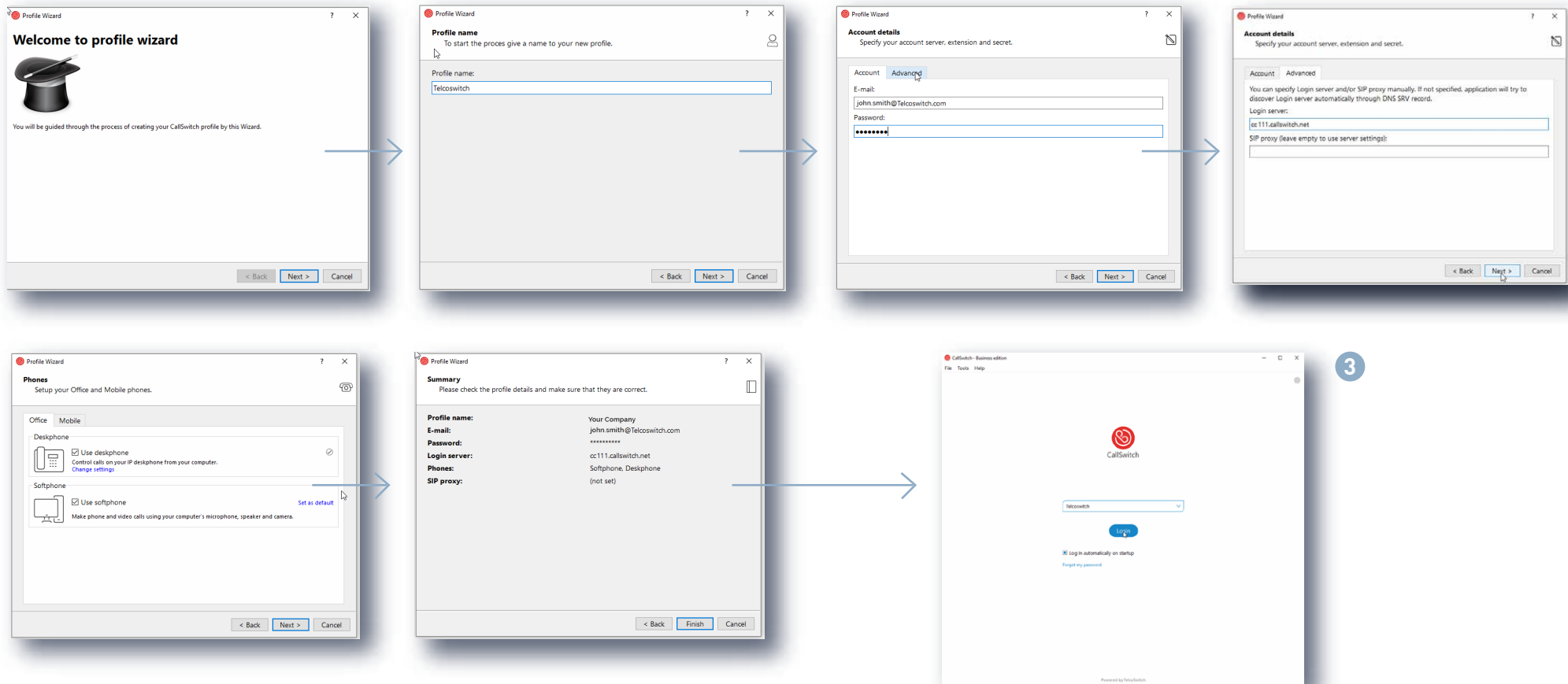
- 1. Download** the Mobile Communicator App on to your phone. For iPhone visit the App Store (<https://www.apple.com/uk/ios/app-store>); for Android visit Google Play Store (<https://play.google.com/store>) and search for '**CallSwitch Communicator 6**'.
- Open the app and allow CallSwitch Communicator to '**take pictures and record video**'.
- Point your phone camera on the QR code onto your computer's screen.
- This will fill in automatically the login details and server.
- Press the login button and you'll be asked to change your password. The password must be at least 8 characters long, one upper case letter, one lower case letter, one digit and one special character (these are the allowed ! % *)
- Once you press login, you will be asked to agree to several permissions whilst logging in for the first time, eg. for all your mobile contacts to be seen on the app.
- And you're ready to start making calls!



Installing Communicator Desktop App

1. Open the '**CallSwitch Account Details**' email on your computer. Look for the '**CallSwitch Communicator for Desktop**' download button for Windows.
2. Download the Communicator app on to your computer and follow the installation instructions.
3. Once installed, log in by using your email address and the password created for your smartphone app.

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The installation process consists of the following steps:

- Welcome to profile wizard**: Introduction screen with a wizard icon.
- Profile name**: Enter a name for the new profile (e.g., Telcoswitch).
- Account details**: Specify account server, extension, and secret. Includes fields for Account, E-mail, Password, Login server, and SIP proxy.
- Account details**: Advanced tab for specifying login server and/or SIP proxy manually.
- Phones**: Setup your Office and Mobile phones. Includes options for Deskphone and Softphone.
- Summary**: Review the profile details and make sure they are correct.
- CallSwitch Business edition**: Login screen with fields for E-mail and Password, and a Log in button.

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