



SERVICE GUIDE

FOR ALL BUSINESSES



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About Breeze Logic

Breeze Logic is a consultancy led technology services organisation with over 40+ years experience in the industry. We are a small business with big ideas and high aspirations.

At Breeze, we work with our customers to understand how to best merge technology and business strategy. Our mission is simply to ensure that our customers get the best technology fit for their organisation within the context of their business goals, their market sector and the overall economic factors that affect them.

Why chose us?

Customer experience

- Our solution orientated team are passionate and committed to helping customers. With a 100% UK-based service team, we'll give you our best service every time.

Dedicated technical account management

- We'll appoint a proactive, dedicated account manager, always available with advice and guidance to keep your IT and Telecoms in perfect shape.

Training

- We'll train you in whichever way works best for your business and staff, so you get the most out of your new systems, helping you to transform the way you do business.

Support and maintenance

- We fix problems fast, with over 90% of issues fixed remotely using industry-standard SLAs to keep your down time to a minimum.

Partnering with the best

- Breeze has partnered with some of the biggest names in the tech industry; Microsoft, TechData, Ingram Micro, Infinigate, Pax 8, TelcoSwitch and Gamma as some examples.

Our values

Every day, our focus is to be the UK's most trusted business connectivity, telecoms, IT and security services provider. We live and breathe 5 values, that ensure we provide our customers with the ultimate service.

- Simplicity
- Honesty and integrity
- Earning trust
- Having fun
- Making things a Breeze

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Business Connectivity



Connectivity is the way your business talks to the wider world, it underpins absolutely everything- from browsing the web, your emails through to cloud and web-based applications. In this day and age, pretty much everything you use to stay in touch with your customers and business relies on connectivity.

Broadband

Internet connectivity is the key to virtually every business's success. These days, having reliable connectivity solutions in place is no longer an option, it is a must, especially if businesses have any serious hope of making a dent in their industry, or disrupting the markets in which they operate. In our experience, the best way to attain this kind of high-speed internet access is by opting for a reliable business broadband solution from our team here at Breeze Logic. From small businesses that are starting out, to large companies that are made up of hundreds of people, high-speed broadband is one of the most basic requirements.

Leased Lines

Leased lines are dedicated internet connections that are available to one business. These lines are not shared by any other business meaning the entirety of the bandwidth is yours to do with as you please. This concentration and exclusivity mean you'll never have to worry about internet speeds dipping as a result of another company stretching the bandwidth. Leased lines are becoming increasingly popular among our clients, mainly because they don't have to worry about sharing bandwidth, and can rest assured knowing their internet connection is their own. As one of our many business connectivity services, we can walk you through leased lines and help create a package that offers quality connectivity, that is relevant and appropriate to your business.

4G & 5G Data Solutions

Our incredible range of 4G & 5G data solutions, commonly referred to as business mobile broadband, can ensure that your team, and your business, are always available to respond to clients and become known as the business that offers incredible customer service. 4G/5G data solutions are ideal for virtually all businesses, but especially those that have a team of salesmen who travel the country, or support team members who rely on the internet when visiting their customers for tech support. Mobile4G/5G allows teams to work wherever is best for them, or wherever their customers need them to be, without worrying about a dip in connection.

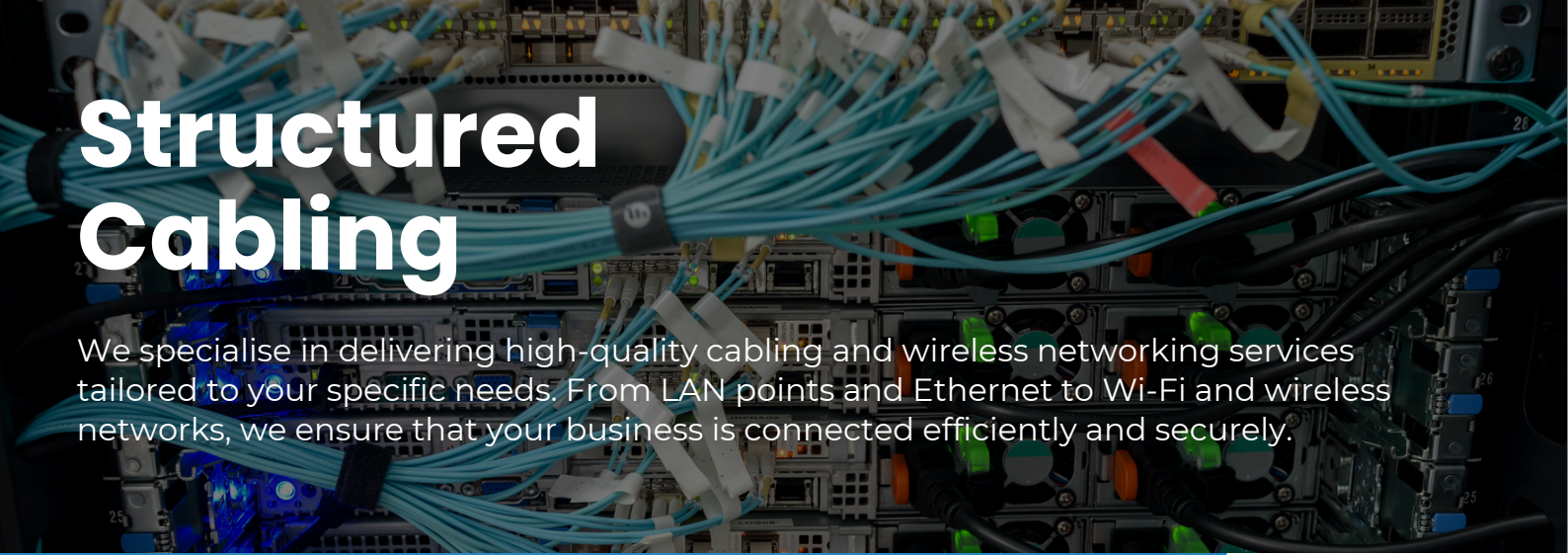
Boost your connectivity with STARLINK

STARLINK offers a cutting-edge solution to connectivity challenges, particularly in remote or underserved areas. With STARLINK, businesses can enjoy high-speed internet access with low latency, ensuring seamless communication, uninterrupted cloud services, and efficient operations, regardless of location.

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Structured Cabling

We specialise in delivering high-quality cabling and wireless networking services tailored to your specific needs. From LAN points and Ethernet to Wi-Fi and wireless networks, we ensure that your business is connected efficiently and securely.

LAN points installations

A robust Local Area Network (LAN) is the backbone of any modern office. We can install LAN points that cater to the specific layout and operational needs of your business. Our expert technicians ensure that each LAN point is strategically placed to maximise efficiency, enabling fast and reliable wired connections for your workstations, servers, and other critical devices.

Breeze Logic can handle projects of any scale to accommodate all LAN and IP requirements, including PCs, phones, printers, Wi-Fi, and CCTV. This includes installing a single Ethernet cable, mending existing LAN ports, and network wiring new premises.

Ethernet cabling

Ethernet cabling remains one of the most reliable methods for high-speed data transfer. We provide comprehensive Ethernet wiring solutions that guarantee secure and stable connections for your business's critical systems. Our team uses the latest standards in cabling to support your current needs while future-proofing your network for the growing demands of tomorrow.

Wi-Fi network installations

We offer end-to-end Wi-Fi network installation services, ensuring robust coverage and high performance throughout your office. From assessing your space to deploying the latest Wi-Fi technology, our solutions provide your employees with fast, reliable, and secure wireless access, no matter where they are in the office.

Wireless networking solutions

Whether you need to expand your current wireless network or establish a new one, our wireless networking solutions are tailored to your specific requirements. We assess your current infrastructure, identify areas of improvement, and implement solutions that enhance coverage, speed, and security. Our goal is to create a wireless environment that supports your business's growth and operational demands.

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IT Solutions & Services

We can help by providing customised, cost-effective and secure IT solutions for all your infrastructure and devices. See below for key features and what you can expect.

UK-based team

Unlike many IT companies, we don't subcontract our work out to international call centres. Our team of IT experts are UK-based, operating out of our offices in Hampshire.

Proactive IT services

Prevention is better than a cure. So, we don't wait for things to break. Our IT services proactively monitor your systems with the aim to improve, strengthen and fortify your IT environment, increasing your overall efficiency and reducing your risk.

Flexible IT packages

Our IT services options are flexible and scalable. Whether you want a remote support only or a fully managed IT services contract, we can help craft the perfect mix of IT services for your business.

Industry standard SLAs

Every managed IT services contract is underpinned by industry-standard service level agreements. Breeze IT services guarantee a quick response, no matter how big or small your managed IT request is.

Client Portal

Use our online platform to submit managed IT services support tickets and monitor their progress whilst we work to resolve them.

Trusted Suppliers

We don't corner and we would never supply a solution we didn't trust in ourselves. All our IT hardware and software is sourced from known and trusted suppliers, like Microsoft, HP and DELL.

Backup as a service

Backup as a service (BaaS) is a subscription-based approach to data backups. As a fully managed backup and recovery service, it takes the task of backing up your systems out of your hands.

Cyber Security

In today's digital landscape, Cyber Security has become a critical component of any business's IT infrastructure. We take Cyber Security very seriously and thus, provide a variety of different security solutions and training materials to help educate and protect your business from cyber threats.

Secure password management

A password manager is a tool that protects every user on every device. They allow users to generate strong, unique passwords for all their accounts, store them securely, and easily share access with team members without compromising security. With built in encryption capabilities, password managers ensure that only authorised users have access to your data.

Endpoint protection

Endpoint protection software monitors and manages the security of all your devices, ensuring they're protected from malware, ransomware, and other cyberattacks. The main benefits of endpoint protection include real-time monitoring and automated threat detection, which can prevent security breaches before they happen. With centralised control, you can easily manage the security of all your devices.

Enhanced email security

Email security is a critical solution designed to protect a business's email communications from various threats, including phishing attacks, malware, and spam. It also ensures that emails sent and received are secure, preventing unauthorised access to sensitive information. Our email security solutions include encryption, spam filtering, and advanced threat detection to safeguard all types of business communications, keeping email systems secure and reliable.

Microsoft 365 total protection

Microsoft 365 Total Protection offers an all-encompassing security solution designed to protect your business from evolving cyber threats. With built-in advanced threat protection, data loss prevention, and multi-factor authentication, Microsoft 365 ensures that your business communications and data are secure at every level. It includes features like automated threat detection, encryption of sensitive information, and continuous monitoring of your cloud environment, ensuring that your data remains safe.

Domain protection – DMARC

DMARC (Domain-based Message Authentication, Reporting, and Conformance) stands as a critical line of defense. DMARC works by verifying the authenticity of the sender's domain, protecting your business from phishing, spoofing, and other fraudulent activities that exploit email communications. By implementing DMARC, you gain control over who can send emails on behalf of your domain, ensuring that only legitimate messages reach your clients and partners.

Cyber Essentials

Cyber Essentials helps you to guard your organisation against cyber attacks, and the most common cyber threats. As a Cyber Essentials certified provider, we're in the best position to provide comprehensive security, protecting every part of your business technology, from individual machines, to network and cloud services.

Achieving Cyber Essentials / CE+

Cyber Essentials and Cyber Essentials Plus are Government backed programs designed to help businesses protect themselves from cyber threats. It provides a set of essential security controls that when implemented, significantly reduces the risk of businesses suffering a cyber attack.

By achieving a Cyber Essentials certification, you'll show that you're actively improving the overall security posture of your business, ensuring the continuity and integrity of your operations. Other benefits include...

- Reassure your customers that you're working to secure your IT against cyber attacks
- Attract new business with the promise that you have cyber security measures in place
- Show current and potential customers that you take data protection seriously
- Some Government contracts actually require a cyber essential certification
- Your business will be listed in the directory of organisations awarded cyber essentials

Our Security Practitioner can help your organisation prepare to meet the Government approved and National Cyber Security Centre managed Scheme. Prove to Suppliers and Customers that you take security seriously and undertake this Government approved Certification. We will work with the person responsible for your company's cyber security to get you Cyber Essentials. This will include the initial audit, advice on any actions required to pass as well as completion of the portal application. For any corrective actions post-submission, there may be an additional charge.

CyberSmart is essentially an agent that monitors the layers of the Cyber Essentials framework, and alerts when any device falls out of compliance. An effective monitoring tool, CyberSmart reports back every 15 minutes, providing complete visibility of your devices, software and compliance. It makes the process of achieving Cyber Essentials much as easier and quicker. Other benefits include...

- Guaranteed to pass first time
- Achieve Cyber Essentials within 24 hours
- 99.8% protection from cyber threats
- £100,000 cyber security insurance



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IP CCTV & Security

One of the most cost effective ways to provide security in the work place is with CCTV security or video surveillance systems. The highly advanced technology of modern security cameras allow businesses to lower cost and risk by protecting their assets with continuous and seamless monitoring of their facilities.

These relatively inexpensive cameras have in the most part replaced expensive security guards while increasing there liability and accountability to near 100% by providing realtime remote video surveillance. CCTV security systems prove themselves as the best investment as soon as they are installed. Full view of your premises and real-time recording as well as remote online access by owner/manager lowers the risk and prevents costly incidents such as burglary, fire, vandalism, etc.

Prevent and deter crime

Criminals target buildings and facilities when they see there is no monitoring or watchdog. The very presence of CCTV cameras on an installation is enough to deter potential criminals and prevent their action at the outset. Similarly, by the sight of a safety hazard, employees can take the necessary action to reduce the risk and alleviate the source in the shortest possible times.

Fool-proof coverage

A well-designed CCTV infrastructure is practically impenetrable and can provide 100% coverage. Multiple cameras keeping an eye on each other's blindspots in addition to keeping an eye on the most vulnerable areas of the property, full monitoring is not hampered by human errors such as the guard being on shut-eye or being busy with something else. Remote online access as well as recording of the events documents everything should it be needed by the police or judge.

Keep your employees honest

CCTV cameras on the outside prevent break-ins by outsiders, but if installed inside the facility to monitor sensitive materiel, goods, and assets, as well as vulnerable areas of a facility, it will prevent wrong doing by company employees. Even if something happens, the recorded video will prevent wrong accusation and lack of trust among all staff.

Prevent safety incidents

CCTV cameras can be installed in high-risk areas o fa business facility or establishment. These high-risk and accident-prone areas include locations where fires can breakout as well as locations where a potential danger to the building and personnel exist. Properly selected cameras can prevent potential damage because emergency measures can be taken immediately with careful monitoring.

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VoIP & Business Telephony

The All-IP network is the future of communications for all UK businesses. New single order (data connectivity) and hosted voice solutions will replace all broadband and voice products that currently run over the traditional copper telephone network as we move from an analogue to digital based future.

In 2018, Openranch announced that they would be retiring the PSTN and ISDN network in 2025, meaning users will need to transition to future-proof replacement products before the deadline. That's why we bring you the next generation of voice technology. We enable you to make all your business calls through a high-speed internet line from any location and offer multiple solutions to fit your needs.

Cloud-based VoIP phone system

Need seamless flexible working, business continuity or a scalable system? Suffering from escalating costs? We can save you money, and enable you to become more flexible as a business, we can help improve the way your work with our VoIP phone system. Hosted in the cloud for flexibility, agility and powerful call-management features, it reduces costs and helps improve communications.

Remote working, or in the office?

Calls, phones and apps from £15 per user, per month.**

Flexibility at your fingertips, with a desk phone, a soft phone for your PC or laptop, and a mobile app for users on the move.

- Inclusive calls per user
- Free phone (contract term dependent)*
- Mobile and desktop app
- Free call recording
- Free call stats
- Managed install

* Credit acceptance applies

** Applies to 3+ users only

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Cloud Hosting Services

Cloud hosting has changed the hosting industry for the better, allowing for increased reliability and resilience for customers. These services can include websites, email hosting, file storage and hosted desktops.

Next stop, cloud transformation

Whatever your goals or business outcomes, our experts will help you navigate the cloud to accelerate your journey. We'll give you the power to drive your business's growth.

Managed cloud services

Explore our range of cloud platforms and solutions to discover how the cloud can help your business streamline operations, tackle complex challenges, maximise your IT budget and help you gain that competitive edge.



Public cloud

Control costs, ensure security and experience complex flexibility with tailored public cloud hosting, supported by Breeze expertise at your fingertips.



Private cloud

Achieve the highest standards of security and total control with a bespoke, fully managed private cloud solution, architect to meet your unique hosting requirements.



Hybrid cloud

With a hybrid cloud solution, you can combine on-premise infrastructure with ultra-high-performance private cloud dedicated computing.



Business Mobile

Business mobiles are an essential part of your daily communication. Whether you have one handset or 1000, we are an independent provider and are perfectly positioned to offer the best voice and data packages from any of the leading networks.

We combine a mix of data, minutes, and texts with any additional features from your chosen network, such as MDM (MobileDeviceManagement) or call recording. We will also analyse your tariffs to see if you would be more suited to a shared data bundle rather than individual user data packages.

Stay on top of your mobile contracts

- It doesn't matter how many contracts you have; it is important to stay on top of them, with Breeze Logic's Billing Platform Portal(Zoey) you can track usage, view bills and see live account and handset information, we also give you the ability to set bars, block SIM's or even perform a SIM swap yourself!

Efficient business

- Partnering with Breeze Logic enables us to offer the most competitive mobile options, we have access to the leading UK mobile networks which means we can offer not only the best deals, but make sure you are using the best network for the best coverage.

Find the right package

- Breeze Logic offers a range of packages to suit any type of business or device, whether its for mobile phones, mobile broadband, vehicle trackers, IoT devices or even a 4G/5G business connectivity SIM, we can offer it all to you.

Fully managed service

- We fully manage the mobile service, our customers can track their contract information, up to date billing and raise queries directly through our billing platform.

Contract lengths that suit you

- We don't like putting our customers in long, drawn out contracts, which is why we can offer any type of contract to suit you. This can be a 30-day rolling contract, all the way up to a 36-month contract, and as part of the contract, you can either have hardware included, purchase it separately or we can assign you a hardware fund which can be used across any service you purchase from Breeze Logic.



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Internet of Things (IoT) Services

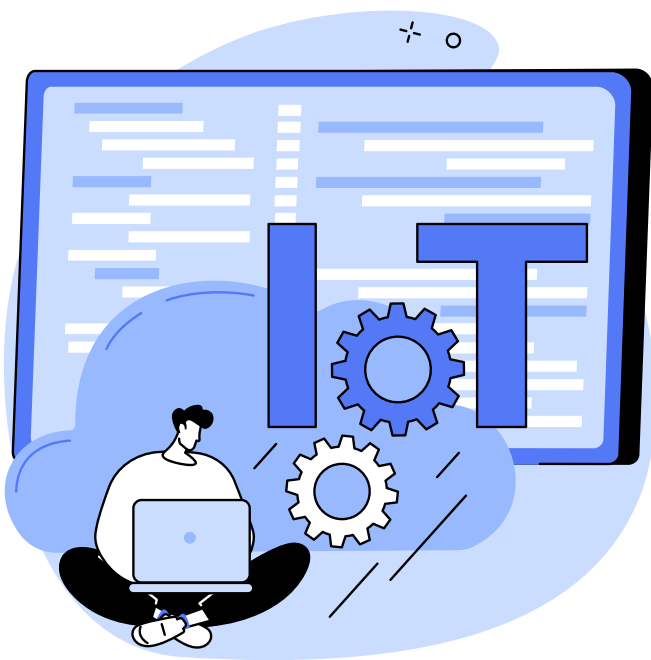
We are an experienced multi-network IoT & M2M managed connectivity service provider in the UK with years of experience in the IoT, Mobile Voice and Data Markets. Breeze Logic have vast experience across a diverse set of applications covering the full spectrum of IoT use cases.

What we offer

We can provide an IoT Connectivity solution that works over any network, anywhere, anytime. As well as the ability to track, monitor and manage data use, ensuring that it is easily recorded and billed – down to the very last KB.

Our core IoT services include the following.

- 4G/5G data SIMS with fixed IP
- Connectivity as a service
- Secure resilient network
- Roaming solutions



Mobile

We offer access to a complete range of tariffs from many global mobile network providers.

Integration

Our connectivity services integrate all the elements required to successfully answer that question, now and in the future.

Connectivity

We can provide an IoT Connectivity solution that works over any network, anywhere, anytime.

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Vehicle Tracking

Implementing a vehicle tracking system will allow your business to see several bottom-line benefits quickly, such as increased productivity, improved safety for your drivers and a reduction in costs.

What we offer

When evaluating different vehicle tracking systems, it is key to ensure that whatever system you choose will be able to do everything you need it to, and that you aren't left needing more features than what you have bought.

Our core vehicle tracking services include the following.

- Real time and old journeys
- Fast track technology
- Driver monitoring
- Traffic updates



Software

We ensure that our vehicle tracking software solutions cover every base a business will need it to.

Reporting

Your vehicle travels for each journey is always recorded, making historic reporting and analysis easier than ever before.

Giving you control

Your business working hours can be set on a per vehicle basis, giving you control over each individual vehicle.

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Your IT roadmap needs to be a priority.

Let our passion for technology and enthusiasm for delivering a first-class service help keep your business secure.

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